



Hampshire
County Council

Health and Adult Social Care Select Committee

Adults Health and Care Covid-19 update

11th January 2021

Response and Recovery Update

Jess Hutchinson

November National Lockdown - Overall Response

- Departmental 'Bronze' structure re-established (04/11/20)
 - Hospital Flow
 - Disruption to buildings and staff (inc. staff welfare)
 - Carers
 - Commissioning (market support)
 - Directly Provided Services (HCC Care and Reablement)
 - Welfare
- Recovery Executive Group turned into the COVID-19 Executive Group to oversee the department's strategic response as well as ongoing recovery
- Preparedness checks completed and successful
- Continued monitoring of adherence to Care Act duties
- Strong focus on recovery maintained throughout response

November National Lockdown - Welfare Response

- Upper tier local authorities asked to coordinate support to clinically Extremely Vulnerable residents (CEVs).
- CEVs advised to avoid all shops and pharmacies as well as limiting social contact to a bare minimum.
- Welfare Response led by Hampshire County Council but delivered in collaboration with all district and borough councils, the voluntary sector and the NHS.
- The “final mile” of any request delivered by the district councils through their Local Resource Centre (LRC)
- Welfare Team stood up from 5 November – 7 day / week operation
- Staffing: 30 AH&C, 10 CART and 10 rest of HCC

December/ January- Welfare Response

- Welfare response reduced to some extent in early December but then flexed up to respond to move to tier 4 and shielding in Havant and Gosport, followed by all areas other than the New Forest at the end of December
- Prompt notification to all clinically extremely vulnerable people to inform them of the increased risk and new Government advice and to offer support
- Service offered over the Christmas and New Year period
- Announcement of national lockdown on Monday 4th January
- HCC, Districts and VCS believe they have sufficient capacity to continue to support welfare response throughout this lockdown

Tier 4 January National Lockdown

Overview – All 11 Districts				
900	350	11K	35K	32K
Total NSSS Registrations	Calls made by Welfare Team	WACS Calls Made	SMS Sent	Emails Sent
78,903				
Contacts with Hampshire Residents				
53,202				
Total number of Clinically Extremely Vulnerable Hampshire Residents				
47,135				
Clinically extremely vulnerable residents contacted (89% successful).				
A further 7% of CEVs have not responded but have been tried (96% of total), exclusions account for the remaining 4% (Under 18's, residents who have requested no further contact etc.)				
960				
Residents who have called or been transferred to the HCC Coronavirus Help & Support Line				
228				
Residents have been referred for further support through HCC or LRCs				

Day Services

Younger Adults:

- People identified as having most need (approx. 200) continued to attend day services during 2nd lockdown
- Day services have been closed as of the 4th January until at least the 1st February due to increased infection risk and vulnerability of people attending
- Continued contact and discussions with carers
- Outreach and some building based services provided to those most at risk
- Co-ordinated response (inc communications) with providers
- Dedicated team working to co-ordinate response (constantly moving picture)
- Continue to offer financial support to providers until end February 2021
- Plans to review cohort of people (c300) who are unlikely to return to day services Jan / Feb

Older Adults:

- HCC Care Day services for Older Adults have been closed from 4th January
- All externally provided Day services have been requested to close from 4th January until at least 1st February in line with Younger Adults services, due to the increased risk of community transmission
- External providers are offering outreach alternatives including calls and sitting services

Maintaining Recovery

- Staff Wellbeing Support Hub continues to provide support to the AHC workforce
- Transformation to 2019 and 2021 savings programmes continue, with financial resilience more critical than ever
- Development of Savings Programme 2023 opportunities has started
- Discharge to Assess service within HCC Care-run homes has been stood up, with 130 bed capacity currently
- Planning is underway for the controlled roll-out of Cobots technology to enhance care delivery
- Learning lessons will continue to be undertaken to examine good practice, learning and compliance, overseen by the Care Governance Board and Director

Care Home update

Graham Allen

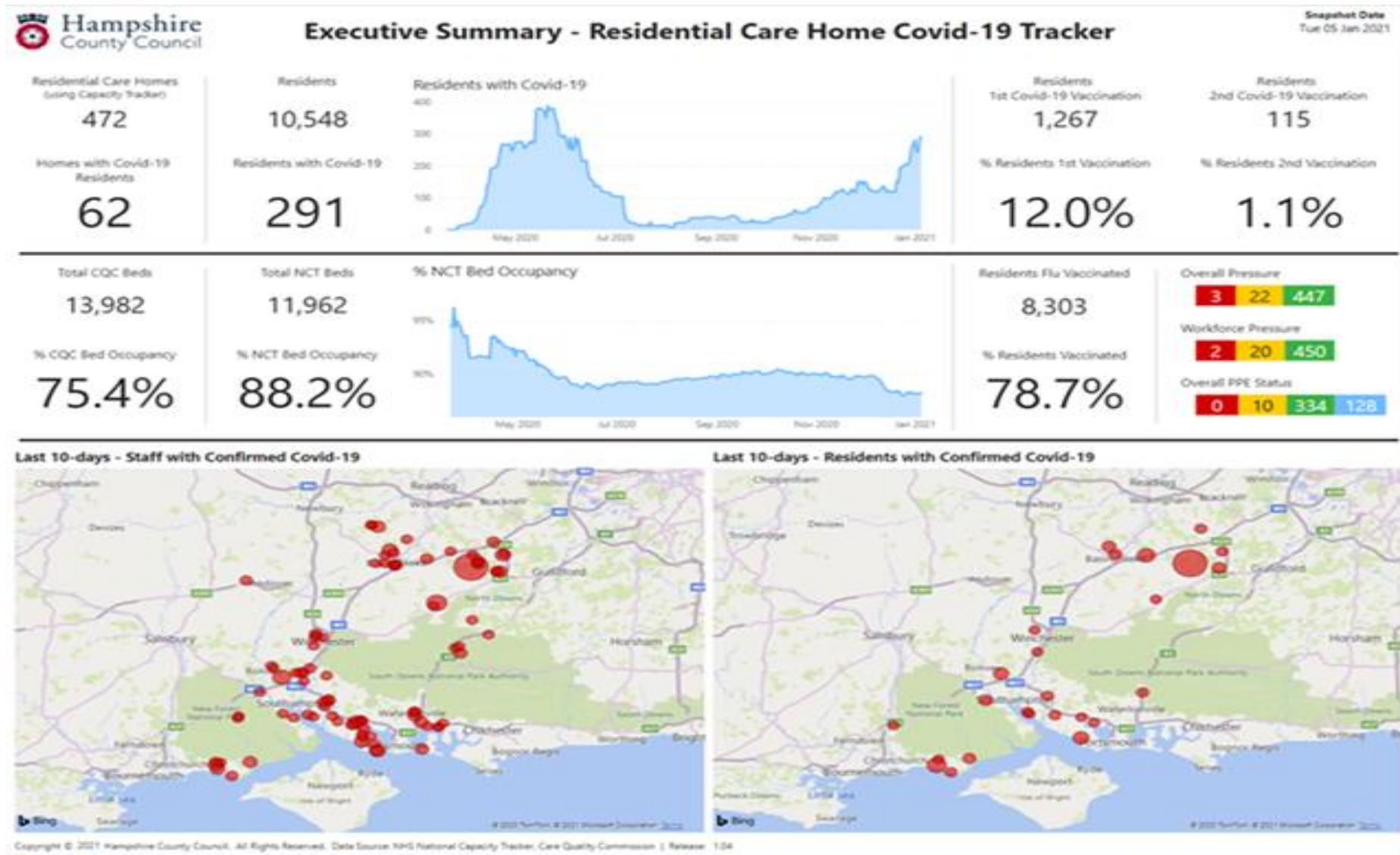
Director of Adults' Health and Care

Visiting guidance – issued 5th January 2021 by DHSC – following national tier 5 / lockdown

Care home visits

- Visits to care homes can take place with arrangements such as substantial screens, visiting pods, or behind windows.
- Close-contact indoor visits are not allowed. No visits will be permitted in the event of an outbreak.
- Residents cannot meet people indoors on a visit out (for example, to visit their relatives in the family home).
- There is separate guidance for those in supported living.

Care sector dashboard developed and in use for 8 months...



Progress of Covid-19 within Hampshire's care homes

- Between 24/10/2020 – 25/12/2020 there have been 555* deaths in all care home settings in Hampshire

(update at HASC in October identified 3,312 deaths between 28/2/20 – 2/10/20. Of these circa 800 were 'excess' with 472 identifying COVID-19)

- 40 of these deaths have involved Covid-19 based on mention on the death certificate, with circa 81 deaths fewer over the same period (compared to average over 5 year period, 2015 to 2019)

* Note that these figures are for death occurrences (week 44 to 52 inclusive) Figures by place of death may differ to previously published figures due to improvements in the way place of death is coded. Numbers are subject to revisions, especially most recent numbers.

Continued vigilance and support

- Risk / failure within the sector - continued close oversight and support – we are seeing numbers of outbreaks and also increasing rates of staff absence
- New national lockdown leads to increased risks to individuals / families – particular focus around day settings and risks particularly for (but not limited to) younger adults / family carers
- Infection prevention support – range of measures from financial to practical support – some £30m+ of Govt. grant successfully paid out to the care sector
- Vaccination programmes – ‘flu vaccination take-up positive, now moving rapidly to COVID vaccination in range of care settings in line with priority cohorts

Thank you